
ASA

AIRPORT SERVICES ASSOCIATION



Return to Service

As countries around the world reveal their plans to alleviate lockdown measures in the coming weeks, the aviation industry must begin cautiously planning a return to service. IATA have released information for GHSPs on best practices for a seamless return to service.

The priority is, as always, ensuring the health and safety of both passengers and ground handlers. The continuation of best hygiene practices is key to reducing risk of infection. ASA is also calling for the development and implementation of clear measures to support social distancing, including consistent communications to passenger about changes in arrivals procedure.

It is recommended that all GHSPs develop an airport infrastructure usage plan alongside a GSE return to service plan. Providers should begin returning units to service ahead of the actual return of air traffic, to ensure sufficient equipment is available to meet demands. This includes the need to reinstate maintenance staff early for the completion of safety and functionality tests prior to use.

To allow GHSPs to plan the assignment of staff accordingly, ASA is calling on airports and airlines to be transparent about their plans for return to service, offering GHSPs early access to timetables.

We would like to remind all companies that staff are a priority in this unprecedented time: many will have health or employment concerns while conducting operational tasks which may have changed due to

COVID-19 measures now in place. We recommend a risk-based approach and remind all members that it is a company's duty to ensure that staff are fully trained and up to speed as they return to work.

It has been an incredibly difficult time for the industry, but the implementation of these measures is one step on the path to recovery. We are, as always, here to support our members in any way we can.

Yours sincerely,
Fabio Gamba.



Airport Services Association

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